

Confidential Information

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Improving Patient Safety

Safety Situation Details

Situation ID [REDACTED]

Reported 02/27/2017

The goal of the Improving Patient Safety system is to collect information about safety related incidents occurring system-wide, in order to increase organ utilization and decrease the morbidity and mortality of transplant patients.

**What is a Safety Situation?**

A situation or activity that affected or could have affected patient safety.

What to report:

- Any patient safety situation
- Any other situation that causes a safety concern from a transplantation, donation, and/or quality perspective.

Please report such situations in a timely manner.

Situation Information

Reporting Institution: *

AZMC-Mayo Clinic Hospital-Transplant Hospital(Member)

Type of Safety Event (Choose all categories and subcategories that are applicable): *

- ☐ Communication
- ☐ Data Entry
- ☒ Transportation
 - ☐ Airline (commercial)
 - ☐ Airline (charter/private)
 - ☒ Ground
 - ☐ Weather
 - ☐ Traffic
 - ☐ Courier/driver
 - ☒ Other (please describe in the description field below)
 - ☐ Other (please describe in the description field below)
- ☐ Packaging/Shipping
- ☐ Labeling
- ☐ Recovery Procedure/Process
- ☐ Transplant Procedure/Process
- ☐ Testing
- ☐ Organ Allocation/Placement
- ☐ Other (please describe in description field below)

The Issue reported involves the following (choose all categories that are applicable): *

- ☐ Recipient/Candidate
- ☐ Donor Organ/Extra Vessels
- ☒ Other (please describe in the description field below)

Date Event Occurred: * 02/25/2017

Detailed Description of the Event: *

AZMC is reporting two instances where NGL (Network Global Logistics) was used as the transportation courier service and the organs did not arrive to the airport in time to make the flight. This resulted in 3 cancelled kidney transplants due to prolonged cold ischemic time. 2/25/17- UNOS ID: [REDACTED] Match ID: [REDACTED] AZMC accepted the left kidney. Second case was from 12/17/16. UNOS ID [REDACTED] Match ID [REDACTED] AZMC had accepted both the right and left kidney.

Has a root cause analysis (RCA) been completed? *

☐ Yes ☒ No ☐ In Progress

Please specify additional details regarding the RCA:

Please upload any relevant attachments:

Contact Information

Who at your institution should UNOS contact about this case?

First Name: *

[REDACTED]

Last Name: *

[REDACTED]

Phone contact (Enter at least one): *

Office:

[REDACTED]

ext.

Pager/beeper:

ext.

Mobile:

[REDACTED]

ext.

Other:

ext.

Email: *

[REDACTED]

Other contact info:

UNOS Only

Reported by:

[REDACTED]

Initial UNOS Action

Date: *

02/27/2017

Staff member:

[REDACTED]

Status: *

In process ▼

Urgency: *

Low ▼

Category: *

Critical ▼

Potential policy violation:

☒ YES ☐ NO

Committee notification?

☒ YES ☐ NO

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- ☒ Organ Allocation/Placement
- ☒ Other (please describe in description field below)

Attachments

Correspondence/Comments

Comment

Date ▼

User ▼

